



Development of a Transition Program from Pediatric to Adult Care

Julia Golden, APRN-CNP



Akron Children's Hospital

Objective

- Discuss Implementation of Pathways to Allow for Successful Transition of Chronic Disease Patient Population to Adult Care



What is Transition?



Health care transition is the process of
changing from a pediatric to an adult
model of health care

Castillo, C., & Kitsos, E. (2017)

More on Transition . . .

~ 18 million adolescents, ages 18-21, require transition from pediatric to adult healthcare.

Without transition support, data shows impact on health, quality of care and health care costs

Many patients and families are not well prepared for this change

Surveys of health care providers show lack a systematic way to support youth, families, and young adults in transition from pediatric to adult health care



Create Lead Team



HTC director (*key to success)

Nurses

Social worker

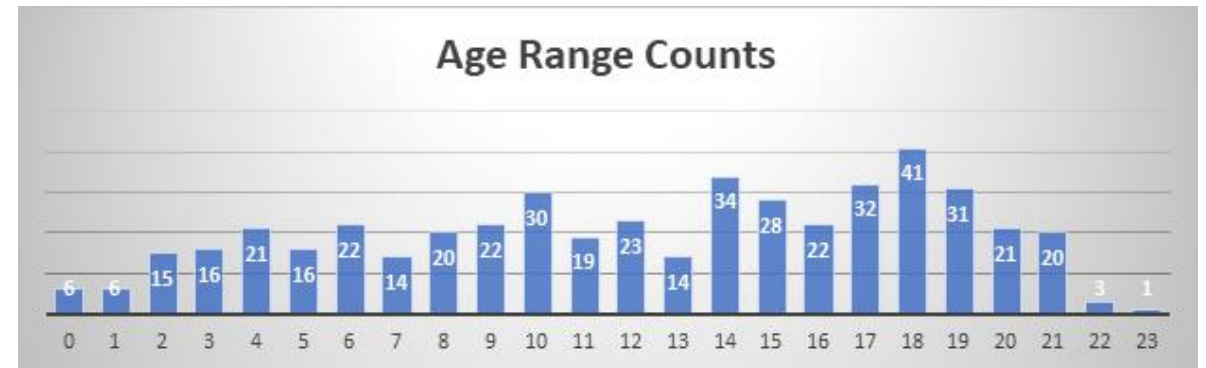
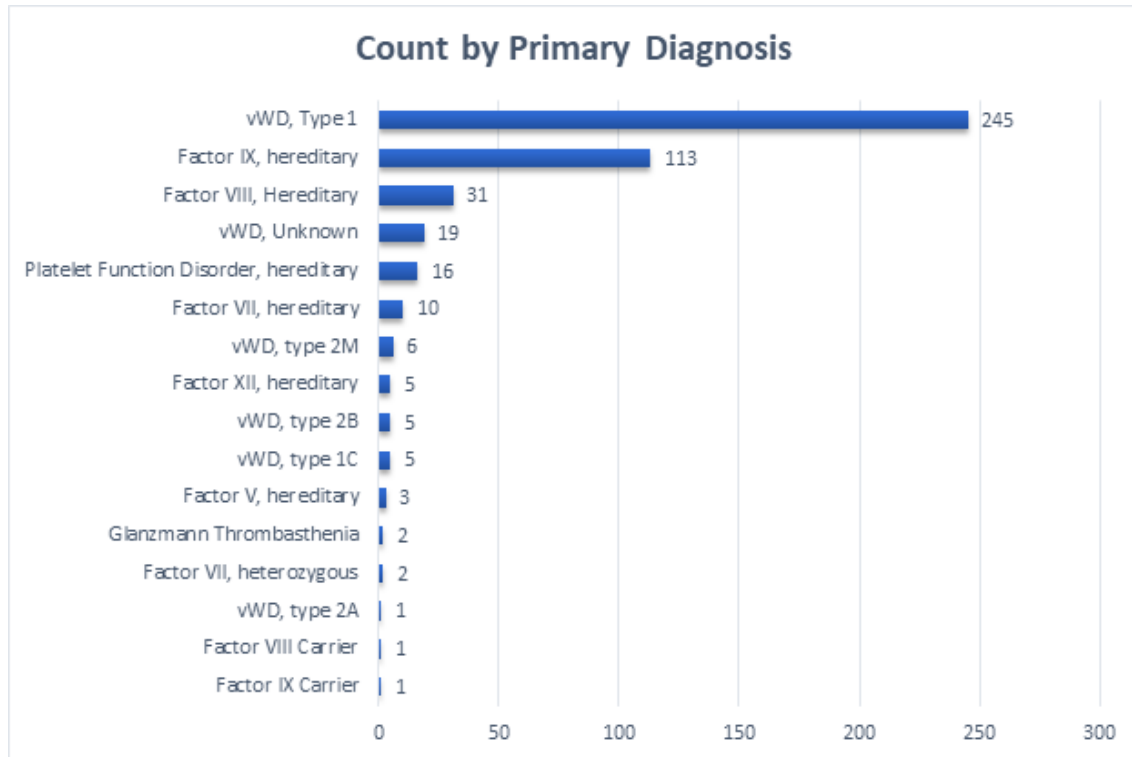
Data manager

HTC secretary


PT

NP

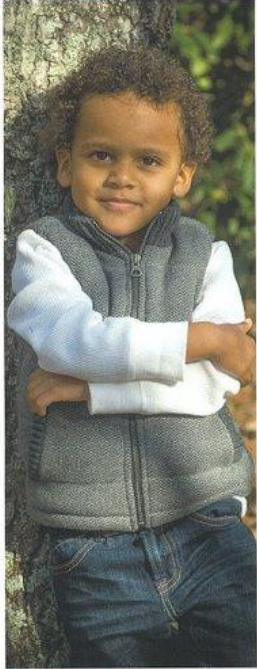
Identify Patient Population




Develop Staff Roles




The Hemostasis and Thrombosis Center Comprehensive Care Team







Irene Boehlefeld, BSN, RN-BC, CPHON
Program Coordinator/Pediatric Outreach Nurse-Educator




John "JD" Dages
Patient Advocate




Julia R. Golden, APRN-CNP
Pediatric Nurse Practitioner




Maria Hartland, LISW-S
Social Worker




Kristine Manges, BSN, RN
Hemostasis and Thrombosis Center Nurse-Clinician




Doug Palmer, LSW
Social Worker




Debra Shijo, PT, MPT
Physical Therapist



Amanda Videmsek, PT
Physical Therapist



Amanda Wiseman, BSN, RN, CPHON
Research Nurse



Mallory Zehe, Psy.D.
Pediatric Psychologist

Locations

Akron
Akron Children's Hospital
214 W. Bowery Street, Level S
Akron, Ohio 44308
330-543-8580

Boardman
Akron Children's Hospital
Beeghly Campus
6505 Market Street
Boardman, Ohio 44512
330-746-9523

Outreach Clinics

Millersburg
Multi-Specialty Medical Center
1261 Wooster Rd., Suite 220
Millersburg, OH 44654

Mansfield
Akron Children's Hospital
Health Center
1029 South Trimble Road
Mansfield, Ohio 44906

For appointments, call 330-543-8580

Develop Transition Policy

Transition Policy

Akron Children's Hospital Hemostasis and Thrombosis Center is committed to helping our patients make a smooth transition from pediatric to adult health care by addressing common issues and concerns. This process involves working with youth, beginning at age 11 years, and their families to prepare for the change from a "pediatric" model of dependent care to an "adult" model of independent care where youth take full responsibility for their health care. This means we will spend time during the visit with the adolescent/young adult, without the parent/guardian present, in order to assist them to set health priorities and support them to become more independent with their own health care.

At age 18 years, patients legally become adults. We respect that many of our young adult patients choose to continue to involve their families in health care decisions. Only with the young adult's consent will we be able to discuss any personal health information with family members. If the patient has a condition that prevents him/her from making health care decisions, we will encourage parents/caregivers to consider options for supported decision making.

- We will work with our patients to transition to adult hematology care by age 21, ideally in the setting of a Hemostasis & Thrombosis Center.
- We will facilitate transferring to an adult provider during a patient's annual visit within 1 year prior to their 21st birthday.
- We will assist with this transfer process, including helping to identify an adult provider, sending medical records and communicating with the adult provider about the unique needs of our patients.
- We will provide services to our patients during the year following their last visit with the understanding that during this time patients will establish care with an adult provider.

As always, if you have any questions or concerns, please feel free to contact your HTC Team.

Assessing Patient Readiness for Transition


Literature review

- *National Hemophilia Foundation (NHF) Transition Guidelines*
- *Got Transition*
- *American Society of Hematology (ASH)*
- *OnTrac (Canada)*
- *Transition Health Care -Transition Guide (Maternal Child Health)*

Developed HTC related content

- *Independent Health Care Behaviors*
- *Social Support*
- *Health and Lifestyle Educational/Vocational/Financial Planning Self-Advocacy and Self Esteem*
- *Sexual Health*

Readiness Assessment Tool (RAT)



Patient Name

DOB

Today's Date

Please circle the answer that applies to you right now.

Independent Health Care Behaviors

A. I know the different names for the disorder that affects me.

I know this

I need to learn this

B. I can explain my medical condition to others.

I know this

I know but I have questions

I need to learn this

C. I know my Hemostasis and Thrombosis Center (HTC) and my hematologist's name and how to contact them.

I know this

I know but I have questions

I need to learn this.

D. I know what an HTC hematologist is and why I go to an HTC.

I know this

I know but I have questions

I need to learn this.

E. I know when to call my HTC.

I know this

I know but I have questions

I need to learn this.

Steps to a good survey

Goal of survey is clear

Avoid social desirability bias

Eliminate double-barreled questions

Specific to medical condition

Ideally 20 questions or less

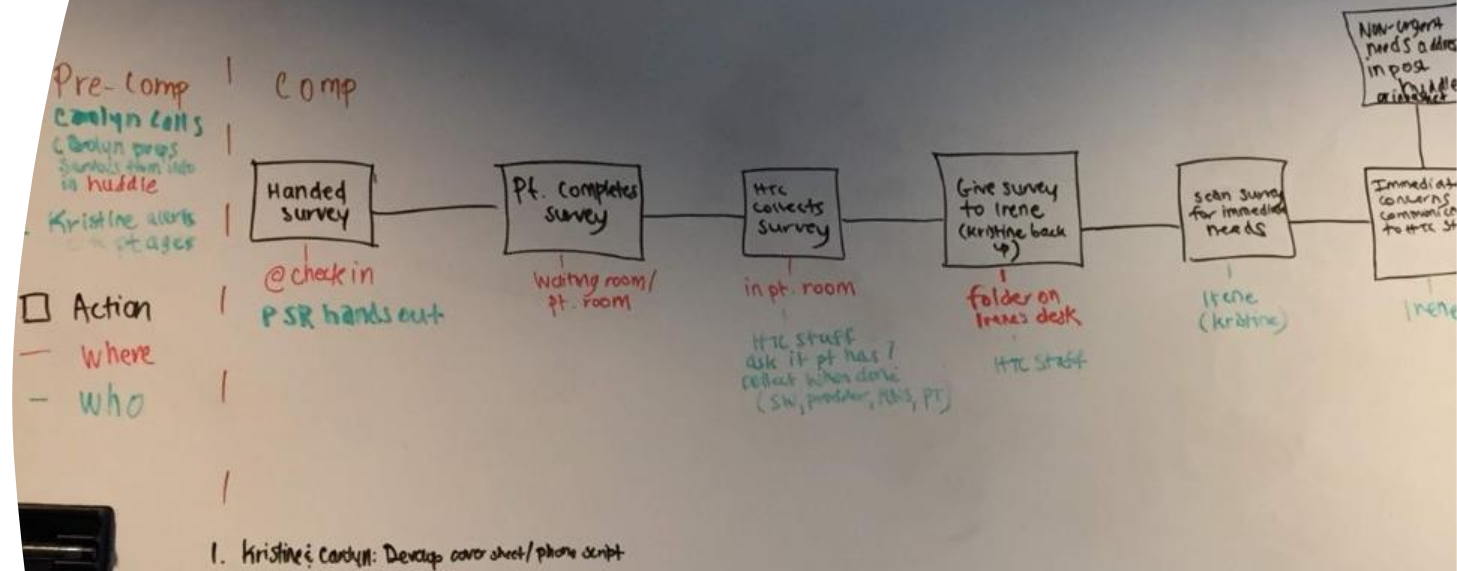
Sections with clear, understandable headings

Ensure each question useful

Know what answers mean

Use answers in a meaningful way

Process for Pilot Survey



Cognitive Interview Process

Sample size

Explain process & goal

Determine team member

Allow dialogue and feedback

Role of Cognitive Interviewing

- Patient and parent feedback
- Identified words patients did not understand
- Identified healthcare terms that required clarification
- Cultural considerations

2. I can explain my medical condition to others.

I know this

I know but I have questions

I need to learn this

didn't
understand
words

3. I know my Hemostasis and Thrombosis Center (HTC) and my hematologist's name and how to contact them.

I know this

I know but I have questions

I need to learn this.

didn't
know
this word

4. I know what an HTC hematologist is and why I go to an HTC.

I know this

I know but I have questions

I need to learn this.

5. I know when to call my HTC.



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Difficult Words/Phrases

"Confidentiality"

"School Assistance Plans"

"Genetics"

"Patient Rights"

"Hematologist"

"Long-term Health Complications"

"Nutritional"

"Feelings"

Final RAT



Patient Name: _____

Date of Birth: _____

Today's Date: _____

HTC Transition Readiness Assessment

11-12

Please check the box that applies to you <i>right now</i> .		I know this	I know this, but I have questions	I need to learn this
My Bleeding Disorder Knowledge				
P	I know the different names for my bleeding disorder.			
P	I know how to explain my bleeding disorder to others.			
P	I know how my bleeding disorder is passed on in families.			
P	I know how my bleeding disorder could/does affect my joints.			
N	I know why taking care of my teeth is important with my bleeding disorder.			
P	I know how my bleeding disorder might affect my monthly menstrual cycle/period.			
P	I know how my bleeding disorder could affect me while having a baby.			
My Hemostasis and Thrombosis Team				
N	I know what a Hemostasis and Thrombosis Center (HTC) is.			
N	I know what types of healthcare providers are on my Hemostasis and Thrombosis Center (HTC) Team.			
P	I know why it is better for someone with a bleeding disorder to receive care at a Hemostasis and Thrombosis Center (HTC).			
N	I know how to contact my Hemostasis and Thrombosis Center (HTC).			
My Medications				
N	I know the medications I take for my bleeding disorder.			
N	I know how to get my medications.			
N	I know how to take my medications.			
N	I know how much of my medication to take.			
N	I know when to take my medications.			
N	I know the possible side effects of my medication.			
N	I know which medications and supplements could put me at risk for bleeding.			
My Bleed Management				
N	I know what RICE stands for.			
P	I know how to notice if I am having a bleed.			
P	I know how to treat my bleeds.			

Hemo- milestones

HemoMilestones ACH Adaptation

Age	Nurse	Provider	Social Work	Physical Therapy
14-18 years old	<p>___ Patient lists healthcare providers on HTC team and roles</p> <p>___ Patient sometimes self-administers medication</p> <p>___ Patient identifies name of pharmacy where they get specialty medication</p> <p>___ Patient is responsible for maintaining medication and supplies</p> <p>___ Patient states the need to avoid anti-platelet medications for pain relief or fever</p> <p>Patient provides: ___ detailed interim history ___ treatment log</p> <p>___ Patient begins to keep a summary of important medical information (surgeries, allergies, medications, etc.)</p> <p>___ Patient understands availability of assistance with school IEP or 504</p> <p>___ Patient aware of increased risk for injury or bleeding with: ___ seatbelt non-adherence ___ tattoos/piercings</p>	<p>Patient characterizes bleeding disorder Hemophilia as: ___ mild ___ moderate ___ severe</p> <p>VWD ___ type 1 ___ type 2 ___ type 3 ___ Other</p> <p>___ Patient aware of importance of regular physical activity</p> <p>Patient understands impact of bleeding disorder on sexual health: ___ groin bleeds ___ menses ___ fertility (if appropriate)</p> <p>___ Patient meets independently with provider for part of the annual visit</p> <p>___ Patient can explain bleeding disorder to others</p> <p>Patient affirms need for: ___ increased role in communication and self-care management ___ transition planning</p> <p>Patient aware of increased risk for injury or bleeding with: ___ dental procedures ___ surgery ___ careers that require physical work</p>	<p>___ Patient demonstrates knowledge of safe sex practices</p> <p>___ Patient knows how to access psychological support as needed in community or HTC</p> <p>Patient understands availability of: ___ insurance options ___ patient assistance programs ___ State Health financial counselors (if available) ___ community programs (ex. NOHF, NHF, HTC services, bleeding disorders, camp)</p> <p>___ Patient has rapport with HTC team to address concerns/issues</p> <p>___ Patient names insurance provider</p> <p>Patient aware of increased risk for injury or bleeding with: ___ drug use ___ alcohol use</p>	<p>___ Patient states how to prevent/recover from injuries with: ___ assistive devices ___ proper shoes ___ warm up before exercise ___ alter activities to make safer</p> <p>___ Patient aware of increased risk for injury or bleeding with non-adherence to sports guidelines</p>

Where to Transition?

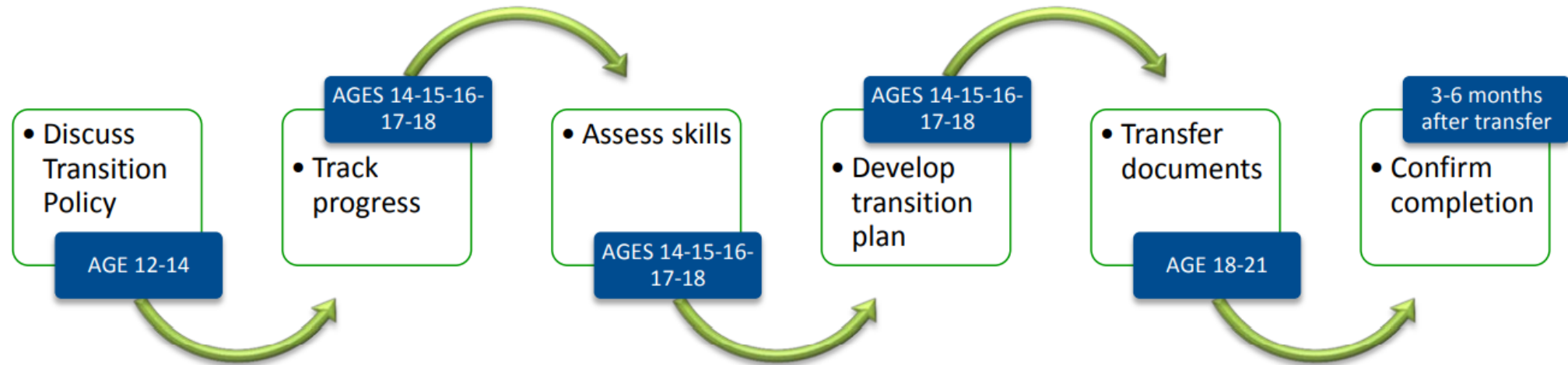
Locate	Locate adult practices interested in collaborating
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Build	Build ongoing collaborative relationship with adult providers
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List	Have a list of adult specialty providers willing to care for patient population
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Transfer of Care

- Handoff
- Develop consistent process
- Reach out and offer consultation with next provider as needed
- Ensure transfer of care completion



Lessons learned

Patience makes a process



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graph TD; A[Patience makes a process] --> B[Interdisciplinary team collaboration and buy-in]; B --> C[Using resources (sooner rather than later!)];
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Interdisciplinary team collaboration and buy-in

Using resources (sooner rather than later!)

Don't reinvent the wheel

Questions? Please email me at
jgolden@akronchildrens.org



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References

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