

Accessing MyChart & VidyoConnect for Telehealth Visits

In order to use telehealth, you need a smartphone, tablet or desktop/laptop computer with a webcam.

Go to the app store for your device and download MyChart and Vidyo Connect prior to your visit.

Android – Google Play Store



OR

Apple – App Store



1 - MyChart Mobile App



1. Search for MyChart and download the app.
 - a. Red folder with white heart.
2. Search for Akron Children's Hospital.
3. Click Add organization.
4. Close the app.

2 - VidyoConnect Mobile App



1. Search VidyoConnect.
2. Download the app.
3. Review the agreement.
4. Close the app.

If you are using a desktop or laptop computer, use these links. You will need to download Vidyo prior and launch MyChart using the link below.

MyChart: <https://mychart.akronchildrens.org/mychart/>

Vidyo: <https://telehealth.vc.chmca.org>

DAY OF THE VISIT

Please review the Patient Telehealth Video Visit Tip Sheet.