To the Legal Guardians of Patients admitted to the Intensive Service Programs (PHP/IOP),

While Akron Children’s Hospital continues to make every effort to ensure the safety of our patients, families, and staff during the COVID-19 pandemic, please be aware of the following:

- Each weeknight the legal guardian of those presenting for the Partial Hospitalization Program (PHP) will receive a phone screening for COVID-19. Screening questions are tools designed to prevent the spread of infection and keep people safe.
  
  o Please note that there will be no phone calls placed on Sunday evenings. Instead, legal guardians should expect phone calls on the Friday afternoon before their child’s Monday morning appointment.
  
  o If over the weekend (Saturday or Sunday), your child comes into close contact with someone diagnosed with COVID-19, or develops a fever of 100.4 or greater, please call to report him or her off from the program.

- In addition to the evening phone calls, all patients and visitors will be asked COVID-19 screening questions and will be required to have their temperatures taken prior to entering the hospital. We ask that you please accompany your child to the front entrance where this screening process will take place.
  
  o If your child screens positive or presents with a temperature of 100.4 or greater, we will ask you to take your child back to your vehicle and then call our office at (330) 543-1707 for further instructions on how to best care for their physical health.
  
  o Regarding their mental health treatment, your therapist will reach out to you by phone to discuss various options for treatment to be provided until such time that your child can return to the program.

We appreciate your cooperation and understanding with this process as we strive to ensure the safest environment for all our patients and families, and the staff caring for them. For additional information about our efforts, please visit www.akronchildrens.or/coronavirus.

Division of Pediatric Psychiatry and Psychology
Akron Children’s Hospital