

Nondiscrimination Notice



FREE AIDS AND SERVICES TO PEOPLE WITH DISABILITIES

Akron Children's Hospital provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

FREE LANGUAGE SERVICES

Akron Children's Hospital provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, tell someone you need help, or call Language and Special Access Services at 330-543-3036.



Akron Children's Hospital complies with applicable Federal civil rights laws and does not exclude people, treat them differently or discriminate on the basis of race, color, national origin, language, cultural background, religion, age, sex, sexual orientation, gender identity/expression, illness, disability, economic status, education or ability to pay.

HOW TO FILE A GRIEVANCE

If you believe Akron Children's Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, language, cultural background, religion, age, sex, sexual orientation, gender identity/expression, illness, disability, economic status, education or ability to pay, you can file a grievance with:

Civil Rights Coordinator, Akron Children's Hospital
One Perkins Square, Akron, OH 44308

Phone: 330-543-3535 • Fax: 330-543-4918

Email: CivilRights@akronchildrens.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail, phone or email at:

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F, HHH Building,
Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD)
OCRMail@hhs.gov

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

MULTI-LANGUAGE INTERPRETER SERVICES NOTICE

**Notification of how to seek
assistance for people who speak
a language other than English:**

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 330-543-3036 (TTY: 711).

繁體中文 (Chinese)

注意：如果您使用繁體中文，
您可以免費獲得語言援助服務。
請致電 330-543-3036
(TTY: 711)。

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 330-543-3036 (TTY: 711).

عربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات
المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم
330-543-3036 (رقم هاتف الصم والبكم:
711).

नेपाली (Nepali)

ध्यान दिनुहोला ! यदी तपाईं नेपाली बोल्नु हुन्छ भने,
भाषा सयोग सेवा, नशिल्क, हरू उपलब्ध छन् ! कल
(330-543-3036) (TTY: 711)

ကညီ (Karen)

ဟ်သ့ဟ်သး-နမ့်ကတိၤ ကညီ ကျိၣ်အမိၣ် ကျိၣ်အတၢ်မၤစ
ၤလၢ တလၢကတိၣ်လၢကတိၣ် နီၣ်တမံၤဘၣ်သ့န့ၣ်လီၤ. ကိး
330-543-3036 (TTY: 711).

မြန်မာ (Burmese)

သတိပြုရန်။အကယ်၍သင်မြန်မာစကားပြောလျှင်
သင့်အတွက်ဘာသာစကားအကူအညီ အခမဲ့
စီစဉ်ဆောင်ရွက်ပေးသည်။ ဖုန်းနံပါတ်
330-543-3036
(TTY: 711) သို့ခေါ်ဆိုပါ။

Deutsch (Pennsylvania Dutch)

Wann du [Deutsch (Pennsylvania German/
Dutch)] schwetzscht, kannscht du mitaus
Koschte ebber gricke, ass dihr helfst mit
die englisch Schprooch. Ruf selli
Nummer uff: Call 330-543-3036
(TTY: 711).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на
русском языке, то вам доступны
бесплатные услуги перевода.
Звоните 330-543-3036
(телетайп: 711).

Français (French)

ATTENTION: Si vous parlez français,
des services d'aide linguistique vous
sont proposés gratuitement.
Appelez le 330-543-3036
(ATS: 711).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các
dịch vụ hỗ trợ ngôn ngữ miễn phí
dành cho bạn. Gọi số 330-543-3036
(TTY: 711).

Cushite - Oroomiffa (Oromo)

XIYYEEFFANNAA: Afaan dubbattu
Oroomiffa, tajaajila gargaarsa afaanii,
kanfaltiidhaan ala, ni argama. Bilbilaa
330-543-3036 (TTY: 711).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지
원 서비스를 무료로 이용하실 수 있습니
다. 330-543-3036 (TTY: 711)
번으로 전화해 주십시오.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata
sia l'italiano, sono disponibili servizi
di assistenza linguistica gratuiti.
Chiamare il numero 330-543-3036
(TTY: 711).

日本語 (Japanese)

注意事項:日本語を話される場合、無料
の言語支援をご利用いただけます。330-
543-3036 (TTY: 711) まで、お電話にてご
連絡ください。

Nederlands (Dutch)

AANDACHT: Als u nederlands spreekt,
kunt u gratis gebruikmaken van de
taalkundige diensten. Bel 330-543-3036
(TTY: 711).

Українська (Ukrainian)

УВАГА! Якщо ви розмовляєте
українською мовою, ви можете
звернутися до безкоштовної служби
мовної підтримки. Телефонуйте за
номером 330-543-3036
(телетайп: 711).

Română (Romanian)

ATENȚIE: Dacă vorbiți limba română, vă
stau la dispoziție servicii de asistență
lingvistică, gratuit. Sunați la
330-543-3036 (TTY: 711)

