



Akron Children's Hospital

The 2016 Community Benefit Report



ready

set ...




GO!

At Akron Children's, we get ready, we get set and we go.

We go to make a difference in our community. We go wherever we can make an impact on health and well-being through community outreach and education. And, we go where others haven't – extending our caregiving capabilities and making strides in prevention, treatment and research.



Andrew



GO where the
needs are great.

“Go.” I can think of no better word to describe 2016.

Akron Children’s Hospital has been caring for children for 126 years, and it is truly humbling to be able to serve an ever-increasing number of patients in this region we call home.

Our founding promises and organizational culture are focused on respect for people and being family-centered in all we do. In the pages of this report, you will find evidence of the many ways we advance our mission by providing quality patient care to vulnerable children, educating tomorrow’s caregivers, advocating for those who cannot speak for themselves, promoting health and wellness in the communities we serve, and investing in research to improve children’s health.

Through an expanding array of services and locations, we are able to touch the lives of families in communities all over northern Ohio. We truly value the connections we make with other organizations that partner with us to address the needs of children.

One of the ways we keep our finger on the pulse of the most critical needs of our children is through a Community Health Needs Assessment. In 2016, we conducted our third assessment and evaluated pediatric healthcare needs in Columbiana, Mahoning, Medina, Portage, Richland, Stark, Summit, Trumbull and Wayne counties. We interviewed 90 community leaders and questioned more than 280 community members to gain insights into their most urgent concerns.

Based on these results, we undertook an extensive prioritization process to identify the most critical areas. Some issues – including asthma, behavioral health, diabetes, and infant mortality in the Mahoning Valley – were previously identified, and we will continue the programs already underway. Two new areas were identified related to preventing intentional and unintentional injuries to children, and expanding our infant mortality reduction efforts into Summit County.

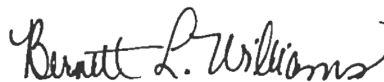
For each of these areas, we have multidisciplinary teams developing and refining comprehensive plans to improve the quality of care, promote collaboration with community agencies, and provide health education targeted at patient families.

Our commitment to improving the outcomes of children in these critical areas is unwavering. Our patients and families are an inspiration to all of us at Akron Children’s, and it is our privilege to serve each and every one of them.

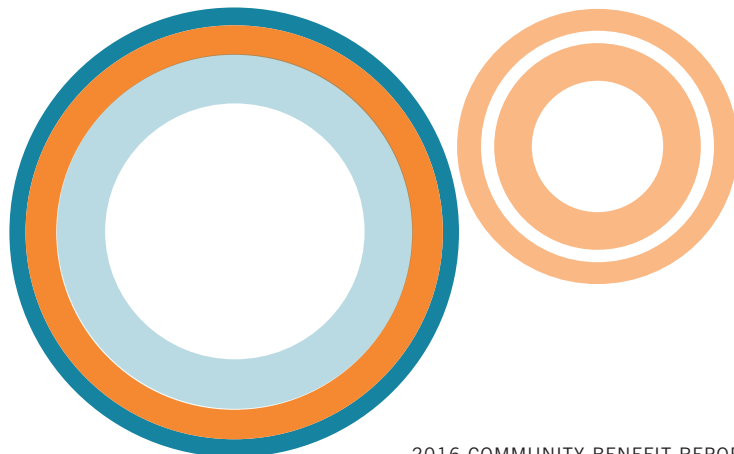
Sincerely,



William H. Considine
Chief Executive Officer, Akron Children’s Hospital



Bennett L. Williams
Vice President of External Affairs, Akron Children’s Hospital





Esther

What is Community Benefit?

Community benefit is the measure of the investments we make in the well-being of children, as well as the positive impact we have in the communities where we live and work. It includes the cost we incur to provide the resources we devote to programs, services and activities that meet identified community needs, as well as:

- Improve access to healthcare services.
- Enhance the health of the community.
- Advance medical or health knowledge.
- Relieve or reduce the burden of government or other community efforts.

Our community benefit investment includes:

- The losses we incur to cover the costs of providing medical care to patients whose families are unable to pay for all or part of their care.
- The costs of community outreach, education and wellness programs we engage in for which we are not reimbursed.
- The significant gap between the cost of providing care to Medicaid patients and the reimbursement received for those services.
- The costs for educating and training medical professionals, students and other community caregivers.
- The costs of research, advocacy programs, volunteers and in-kind donations we make to support our community partners and other non-profit organizations.

In sum, it's our total investment of time, resources and funding to enhance the health and well-being of children and families.



Jack

A large, stylized graphic of the word 'GO!' in a bold, sans-serif font. The letters are white with a thick green outline. The 'O' is particularly large and rounded. The exclamation point is also large and green. The graphic is set against a background of concentric orange and red circles.

gigantically.

At Akron Children's, we treat all children as if they were our own and turn no child away, regardless of a family's ability to pay. This is at the core of everything we do.

As the needs of our community grow and we continue to provide vital health services to more children, the amount of unreimbursed Medicaid and uncompensated care we incur also grows. Yet, despite the challenges we may face, we're driven by our mission and our commitment to the children and families we serve.

2016 FACTS & STATS

**51.7
percent**

HOSPITAL PATIENTS
WHO RELY ON
MEDICAID



1,001,262

TOTAL
OUTPATIENT
VISITS

74,555

TOTAL
INPATIENT
DAYS

16,897

TOTAL SURGERIES

AKRON: 15,038
MAHONING VALLEY:
1,859

EMERGENCY DEPARTMENT VISITS

With two locations in Akron and the Mahoning Valley, our staff is specially trained to treat children — ensuring we're always ready when a pediatric emergency occurs.

100,248

TOTAL EMERGENCY
VISITS



SURGERIES

As our surgery volumes grow, we're ready to meet these needs with an experienced pediatric surgery team, the latest technological advances and surgical facilities designed just for kids.



HOME CARE

Providing care in the familiar surroundings of home can promote a faster recovery, while reducing costs. In response to increased demand for these services, our home nursing visits increased by 5 percent compared to 2015, while visits in the Mahoning Valley increased by 17.5 percent.

5,726

TOTAL
HOME NURSING
VISITS

Robert



SERVING AT-RISK POPULATIONS

ADOLESCENT MEDICINE

Juvenile offenders frequently have healthcare needs that are not met, whether due to parental neglect, risk-taking behaviors such as drug or alcohol use, or other factors. To help meet the healthcare needs of this underserved population, our adolescent medicine staff provides care to juveniles who are in the Summit County Juvenile Detention Facility.

780 PATIENTS – SUMMIT COUNTY JUVENILE DETENTION FACILITY

BEHAVIORAL HEALTH UNIT EXPANSION

In communities across the country, a growing number of children need treatment for mental health crises that put themselves or others at risk for harm. To meet this need in our own community, we've expanded our inpatient behavioral health unit, so more children and teens can receive the care they need. A \$400,000 state grant was instrumental in funding this \$4.5 million expansion.

ADDED 10 BEDS – 24 TOTAL

1,000 ANNUAL PATIENTS

1,500 PATIENTS BY 2017

1,750 PATIENTS BY 2020

2016 VISITS

AKRON – 15,038
CANTON – 1,897
KENT – 359
MANSFIELD – 677
MEDINA – 2,788
NORWALK – 82
WOOSTER – 554

TRANSPORTS

When a critical illness or injury occurs, our air and ground transport teams ensure infants, children and teens, as well as burn victims of all ages, arrive at Akron Children's as safely and quickly as possible. In 2016, air and ground transport volumes increased by 8 percent over 2015.

MATERNAL FETAL MEDICINE

Our maternal fetal medicine specialists provide care at seven locations throughout northeast Ohio, including a new location at Fisher-Titus Medical Center in Norwalk. These locations make it easier for expectant mothers to get essential care during a high-risk pregnancy or when their unborn baby has a known or suspected birth defect or genetic disorder.

PREVENTING PRETERM BIRTH

Through our at-home progesterone therapy program, we're helping more women deliver healthy, full-term babies. For expectant mothers at high risk for preterm birth, progesterone treatment can reduce the risk of premature delivery by as much as 45 percent. By making weekly home visits to administer progesterone injections, our home care nurses are ensuring more expectant mothers receive this important and effective treatment.

AT-HOME PROGESTERONE THERAPY

234

MATERNAL NURSING VISITS

10

HEALTHY TERM DELIVERIES

3,087

GROUND TRANSPORTS



204

AIRBEAR® TRANSPORTS

2,144

MOBILE INTENSIVE CARE TRANSPORTS

943

ADVANCED LIFE SUPPORT TRANSPORTS



Ava



Go!

where no one else is going.

Akron Children's is committed to pediatric research that advances care and improves health outcomes for all children. Through our advocacy efforts and innovative community partnerships, we've extended our reach, so we're ready to meet the needs of children in their local communities.

IMPACTING HEALTH OUTCOMES THROUGH RESEARCH

RESEARCH INSTITUTE

The Rebecca D. Considine Research Institute experienced record growth in 2016, as we continued to advance research at Akron Children's. To have the greatest impact, we formed four new centers of research, focusing on population health, healthcare services delivery and innovation, mitochondrial medicine and vision science. We also continue to support existing research activities that improve clinical care. As a result of this momentum, our open studies have more than doubled over the last year.

CLINICAL STUDIES BY CENTERS OF RESEARCH

CHILDHOOD LIFESTYLE AND POPULATION HEALTH **104**

HEALTHCARE SERVICES DELIVERY AND INNOVATION **215**

MITOCHONDRIAL MEDICINE **15**

VISION SCIENCE **11**

CLINICAL RESEARCH **249**

STUDIES EXEMPT FROM IRB OVERSIGHT **228**

TOTAL 822

RESEARCH EDUCATION

26
PROGRAMS

702
ATTENDEES

SUMMER PEDIATRIC RESEARCH SCHOLARS PROGRAM

Through our Summer Pediatric Research Scholars (SPRS) program, we're helping regional college students gain experience in clinical and quality improvement research. Summer scholars work closely with our physicians and other healthcare practitioners who offer guidance and mentoring throughout the research process.

100
APPLICANTS
12
SELECTED TO PARTICIPATE

PEER-REVIEWED PUBLICATIONS AND PRESENTATIONS

123 PUBLICATIONS

1 BOOK

5 BOOK CHAPTERS

107 ORAL AND POSTER PRESENTATIONS

CENTER FOR NURSING RESEARCH

Our Center for Nursing Research mentors and supports nurses in the pursuit of research that contributes to nursing science and improves clinical care. Nursing research at Akron Children's has experienced tremendous growth, as more nurses are encouraged to serve as principal investigators.

61 NURSE-LED STUDIES

35 PEER-REVIEWED PUBLICATIONS

110 ORAL AND POSTER PRESENTATIONS

Amare

IMPROVING NEWBORN CARE AND REDUCING INFANT MORTALITY

VERMONT OXFORD NETWORK (VON)

Our Neonatal Intensive Care Unit (NICU) participates in the VON, a collaboration of nearly 1,000 neonatal intensive care units worldwide, working together to improve the quality and safety of medical care for newborns and their families.

In 2016, VON recognized our efforts in caring for infants and families affected by neonatal abstinence syndrome, which occurs when babies are born addicted to opiates, with a Center of Excellence designation. Instead of managing symptoms of opiate withdrawal with medication, we've increased the use of cuddling, skin-to-skin contact with mothers and other soothing measures to comfort babies.

Our neonatal team also participates in the Vermont Oxford Network's Antibiotic Stewardship quality collaborative. This initiative aims to reduce the overuse and misuse of antibiotics, which can lead to antibiotic-resistant bacteria and potentially dangerous, difficult-to-treat infections.

COMMUNITY
BENEFIT
\$760,795
27% INCREASE
SINCE 2014

MATERNAL FETAL NEONATAL QUALITY IMPROVEMENT (QUIP) COMMITTEE

In Summit County, we lead a collaboration that addresses opiate addiction and neonatal abstinence syndrome in our community. In 2016, the QUIP committee worked with the NICU to help decrease the use of medications to manage symptoms of opiate withdrawal by increasing the use of soothing techniques, such as cuddling, skin-to-skin contact with mothers, and reducing light and noise in the NICU.

The committee also continued their work on creating a medical home for moms and their babies. Through this model, our NICU serves as the medical home with the goal of keeping mothers at their baby's bedside, addressing addiction needs and encouraging participation in their baby's care.



CONNECTING MOMS AND BABIES

A new program makes it possible for mothers who are still recovering at the birth hospital to virtually connect with their babies in the NICU. They're able to see and talk to their baby, meet the staff, find out about their baby's care and ask questions. Along with alleviating anxiety during a difficult time, the technology helps foster positive relationships with our patient families. The service is currently available at Cleveland Clinic Akron General, Summa Akron City Hospital and Wooster Community Hospital.

MY BABY'S 1ST INFANT MORTALITY COALITION

A community-wide collaboration in Mahoning County is helping to ensure more mothers give birth to healthy babies. MY (Mahoning Youngstown) Baby's 1st Infant Mortality Coalition is improving infant mortality rates, particularly for African-American infants at the greatest risk. This coalition of clinical, social and behavioral health service providers addresses risk factors contributing to racial disparities in birth outcomes, ranging from lack of transportation to medical appointments to the need for stable housing.

90
MEMBERS
30
AGENCIES

30
MOMS

STRENGTHENING OUR COMMUNITY

CENTER FOR OPERATIONS EXCELLENCE

In 2008, we created the Mark A. Watson Center for Operations Excellence (COE), which uses Lean Six Sigma principles to improve the quality of our care and organizational processes. Lean Six Sigma was developed by the manufacturing industry to improve systems, reduce waste and enhance quality. The methodology has proven to be valuable for healthcare organizations, and Akron Children's is at the forefront of using these concepts to deliver high quality healthcare as effectively as possible.

In 2016, improvements made through our COE projects generated \$1.3 million in savings.

NORTHEAST OHIO OPERATIONAL EXCELLENCE FORUM

Akron Children's co-leads the Northeast Ohio Operational Excellence Forum (formerly Northeast Ohio Lean Six Sigma Forum). This resource for sharing knowledge and innovative ideas helps local organizations make their own process improvements. In May 2016, we hosted a group of 75 business leaders who visited various departments to learn about our Lean Six Sigma activities and share ideas.

40+
MEMBER
ORGANIZATIONS
249.5
EMPLOYEE
HOURS

CATALYSIS

Akron Children's was one of the first members of Catalysis, a national organization formerly known as the Healthcare Value Network, which encourages healthcare organizations to share best practices in process improvement. In 2016, two COE employees completed training in enterprise excellence at Lehigh Valley Health Network (LVHN) in Pennsylvania. Following the training, they participated in an operational excellence assessment of LVHN. We also hosted 23 Catalysis members and shared how we used Lean Six Sigma concepts to drive the successful design of our Kay Jewelers Pavilion.

AKRON-CANTON FOOD BANK

A major challenge for food banks is how to quickly process donated food so it does not go to waste. To lend our support, our COE provided training to 12 employees from the Akron-Canton Regional Food Bank, who also completed a project resulting in significant process improvements. Their efforts reduced the processing time of donated food from 92 days to a single day, enabling the food bank to be as effective as possible in feeding those in need.



Before



After

WORKING TOGETHER TO CARE FOR KIDS

Morgan



MENTAL HEALTH
SERVICES IN
10
PEDIATRICIAN
SITES

BEHAVIORAL HEALTH EXPANSION

Integrating mental health services into primary care is essential to providing holistic care that addresses all our patients' needs. Through affiliation agreements with Child Guidance and Family Solutions, Catalyst Life Services and Columbiana Mental Health Clinic (The Counseling Center), we are providing mental health services to children in the familiar setting of their pediatrician's office. Mental health professionals from these organizations are based at Akron Children's Hospital Pediatrics (ACHP) offices in Summit County, Mansfield and Lisbon, making it easier for children with behavioral health issues to receive care close to home.

For 2017, we are actively involved with a number of community agencies throughout our region to provide these services.

CARE CENTER

Our Children At Risk Evaluation (CARE) Center, located on our Akron campus, has a long history of evaluating and initiating treatment for children suspected of being physically or sexually abused or neglected. In the Mahoning Valley, our Child Advocacy Center also provides a quiet, non-threatening environment for responding to allegations of child abuse or neglect.

These services bring together professionals from law enforcement, child protective services, medicine, mental health, victim advocacy and prosecutors' offices, who work together to determine if abuse has occurred and in providing a coordinated, compassionate response.

As advocates for children, our staff members also provide professional and community education, and serve as executive leaders for the Ohio Network of Children's Advocacy Centers.

PROFESSIONAL EDUCATION

15 HUMAN TRAFFICKING TRAINING SESSIONS

COMMUNITY EDUCATION

4 CHILD ABUSE EDUCATIONAL PROGRAMS

HOURS SPENT ON CASE REVIEWS

COLUMBIANA COUNTY	13
MAHONING COUNTY	19
STARK COUNTY	102
SUMMIT COUNTY	84
TRUMBULL COUNTY	20





Prakriti



GO!

with all your heart.

At Akron Children's, we are steadfast in our commitment to improve access to healthcare services so the children of our community can thrive. We're also committed to reaching children and families where they live, work and play through numerous education, injury prevention and wellness initiatives.

KEEPING KIDS SAFE AND HEALTHY

SCHOOL HEALTH SERVICES

Children and teens spend most of their time in the classroom. Through our School Health Services, we're reaching a growing number of students with cost-effective school nursing services and wellness programs. These efforts help keep area schoolchildren healthy and make it possible for those with long-term medical conditions to attend traditional schools.

The impact of our School Health Services continues to grow, and in 2016, we added three more school districts and expanded the contract with Akron Public Schools to include special education classrooms. Our back-to-class rate of 93 percent surpasses the national benchmark by two percent.



7 COUNTIES

29 SCHOOL DISTRICTS

83,000 STUDENTS

443,226 CLINIC VISITS

1,472 REFERRALS



COMMUNITY OUTREACH EVENTS

Community outreach plays an important role in sharing our mission and expertise with those we are privileged to serve. Numerous departments represent Akron Children's at community outreach and health education events. The Outreach Events Committee was formed in 2015 and is comprised of more than 35 members from a variety of hospital departments. The committee meets monthly to vet events that were submitted online by community members for the hospital's service area.

We were fortunate to be able to attend a large number of events and activities in 2016. The hospital was represented at community events that share our mission to improve the health and well-being of children.

181
EVENT REQUESTS
128
OUTREACH EVENTS
1,637
EMPLOYEE HOURS



ATHLETIC TRAINING

Our athletic trainers play an important role in keeping student athletes healthy and in the game with services ranging from injury prevention and conditioning to rehabilitation and therapy for sports injuries. As our athletic trainers serve a growing number of schools and athletes, the reach of our program and its benefit to the community has also increased by 350 percent since 2014.

18 HIGH SCHOOLS

1 MIDDLE SCHOOL

11,547 STUDENTS

2016
COMMUNITY
BENEFIT
\$703,933



Through the Akron Born campaign, 232 babies born in Akron during the NBA finals received a free set of Goodyear tires, a car seat and an “AkronBorn” outfit. Akron Children’s distributed car seats, which were funded by the Goodyear

Tire & Rubber Company, as part of the campaign that celebrated NBA rivals, Cleveland Cavalier LeBron James and Golden State Warrior Stephen Curry, who were both born in Akron.

SAFE MOBILITY PROJECT

This collaboration between Akron Children’s and the Goodyear Foundation targets Summit County neighborhoods where children are at high risk for injury. Through a 3-year, \$500,000 grant, the Safe Mobility Project has made it possible to expand our childhood injury prevention efforts. By bringing our resources directly into the neighborhoods we serve, we’ve raised awareness and educated more children and parents about bicycle and child passenger safety.



FUNDED BY THE SAFE MOBILITY PROJECT



450
BIKE HELMETS



550
CAR SEATS

SAFE KIDS

As the home base for two Safe Kids Worldwide™ coalitions in Summit and Mahoning counties, we’re committed to protecting children from unintentional injuries, especially those causing serious harm. We work to keep children safe wherever they may be – whether they’re passengers in cars, walking to school, home alone, asleep in their cribs, riding bikes or on the playground.

SAFE KIDS SUMMIT COUNTY

1,219
CAR SEATS

5
SAFE SITTER
CLASSES

61
STUDENTS
TRAINED IN
SAFE SITTER

684
PACK ‘n PLAYS

SAFE KIDS MAHONING VALLEY

335
CAR SEATS

6
SAFE SITTER
CLASSES

54
STUDENTS
TRAINED IN
SAFE SITTER

CHILD PASSENGER SAFETY PROGRAM

We provide discounted or free car seats to eligible families and teach them how to properly install the seats and safely secure their children. We’ve made significant strides in this program by streamlining processes and creating efficiencies, so we can provide more car seats to more families. As a result, we saw a 67 percent increase in the number of car seats distributed throughout Summit County compared to 2015. In Mahoning County, the number of car seats distributed annually has also grown steadily.

SAFE SITTER

The Safe Sitter® program prepares students in grades 6 to 8 to be safe when they’re home alone, watching younger siblings or babysitting. The course gives students the confidence and skills they need to become responsible and safe.

SAFE SLEEP AND CRIBS FOR KIDS

As a Cribs for Kids® site, we provide discounted Graco® Pack ‘n Plays to eligible families who need a safe place for their baby to sleep. Through 15 partner agencies and 21 distribution sites, we’ve increased access to these much-needed Pack ‘n Plays, while educating families on how to reduce the risk of sleep-related injuries and Sudden Infant Death Syndrome (SIDS).



COMMUNITY PROGRAMS AND SERVICES

EXTENDING OUR REACH

REACH OUT AND READ

Reach Out and Read is a national program that fosters early literacy in young children. Through our Reach Out and Read program, parents and caregivers receive new, age-appropriate children's books and suggestions on how to help their children develop a love of books and reading.

The books are distributed through our primary care offices located in communities throughout northern Ohio. We've also expanded the program to provide gently used children's books to patients in other areas of the hospital and at outreach events in neighborhoods where children might not have access to books.



REACH OUT AND READ®

**AKRON AND
MAHONING VALLEY**

28
PEDIATRICIAN OFFICES

29
HOSPITAL DEPARTMENTS

71,839
NEW BOOKS

58,295
GENTLY USED BOOKS

COMMUNITY HEALTH WORKERS

Our growing team of Community Health Workers addresses the medical and social needs of diverse families. In the past, these public health workers primarily served refugee families as they often share the same languages, ethnicities and life experiences as refugee populations. In 2016, the program expanded to ensure the healthcare needs of all children and families are met.



9
COMMUNITY
HEALTH
WORKERS

SCHOOL AND COMMUNITY ONCOLOGY OUTREACH PROGRAM (SCOOP)

Children who return to school after cancer treatment often have many challenges. They may feel isolated from classmates or struggle academically. They may feel self-conscious if they've lost their hair or have experienced other changes affecting their appearance.

Through SCOOP, our staff members advocate for children and their families and support the social and academic needs of pediatric cancer patients, as well as patients with sickle cell disease. This includes giving presentations to classmates to help them understand our patients' experiences, facilitating a smooth school re-entry after a prolonged absence and attending educational planning meetings to ensure each patient's academic needs are met.

SCOOP staff members also provide community education on cancer prevention and distribute skin cancer prevention bookmarks through local libraries.

100 FAMILIES
70 SCHOOL VISITS
15 COUNTIES



1,000
REACHED
THROUGH CANCER
PREVENTION
EDUCATION

HEALTHCARE IN PROGRESS

Healthcare in Progress (HIP) is a partnership educational program between Akron Public Schools, Akron Children's Hospital, Cleveland Clinic Akron General, Summa Health System, Northeast Ohio Medical University, Kent State University and The University of Akron. By helping high school students understand available healthcare opportunities and the steps to pursuing a successful career through various hands-on learning activities, we're giving them a head start to a bright future.

In 2016, the HIP program exposed high school students to healthcare careers in a week-long summer experience at all partner organizations, including an interactive tour at the Austen Simulation Center for Safety and Reliability.

5 HOSPITAL EMPLOYEES
83 STUDENTS

53
HOURS OF
COMMUNITY
BENEFIT

EXPLORERS POST, BOY SCOUTS OF AMERICA®- GREAT TRAIL COUNCIL

As one of the largest employers in Summit County, we're committed to maintaining a strong workforce by encouraging area students to consider various healthcare careers. During the school year, the Explorers Post provides high school students with the opportunity to explore careers in nursing, medicine, physical/occupational and expressive therapies, dentistry, pharmacy, simulation and research.

47 STUDENTS **9** HOSPITAL DEPARTMENTS

47.5
HOURS OF
COMMUNITY
BENEFIT

Amari





Emma



lead the way.

Our uniquely collaborative, community-based approach to training ensures the next generation of healthcare professionals is prepared to provide the highest level of care to children. This includes helping them set new standards in care as they move pediatric healthcare forward.

MOVING CARE FORWARD



NURSING EDUCATION

47 COLLEGES AND UNIVERSITIES

1,857 NURSING STUDENTS

8,227 DIRECT INSTRUCTION HOURS

13,074 PRECEPTING HOURS

\$792,341 IN COMMUNITY BENEFIT

ADVANCED PRACTICE PROVIDER TRAINING

17 COLLEGES AND UNIVERSITIES

130 CLINICAL PLACEMENTS

100-250 TRAINING HOURS
PER STUDENT

BURN CENTER EDUCATION

As the home of the Paul and Carol David Foundation Burn Institute, we share our expertise and knowledge in treating devastating burn injuries, as we advance burn care in the region.

ADVANCED BURN LIFE SUPPORT

Emergency burn care instruction for physicians, nurses, physician assistants, nurse practitioners, therapists and paramedics

24 TRAINEES

BURN CENTER TOURS FOR NURSING STUDENTS

Tours and introductions to available resources and services for burn victims

8 TOURS **98** STUDENTS

BURN TREATMENT AND MANAGEMENT LECTURES

Presentations adapted for professional groups ranging from hospital emergency personnel to fire departments

6 LECTURES **179** PARTICIPANTS

RESPIRATORY THERAPY TRAINING

55

STUDENTS

3

COLLEGES AND UNIVERSITIES

\$58,484

IN COMMUNITY
BENEFIT

EMERGENCY MEDICAL SUPPORT

Direct instruction and field training for EMS personnel

64 EMS BASIC STUDENTS

78 EMS MEDIC STUDENTS

\$127,194

IN COMMUNITY
BENEFIT

AUSTEN SIMULATION CENTER FOR SAFETY AND RELIABILITY

The Austen Simulation Center for Safety and Reliability is one of the largest, most comprehensive facilities of its kind in the region. It offers a variety of medical simulations and training experiences for healthcare professionals who care for children. The center also encourages high school students to explore clinical careers through interactive, hands-on tours.

Among its many program offerings is the Neonatal Resuscitation Program. This national program is co-sponsored by the American Academy of Pediatrics and the American Heart Association, and ensures community healthcare professionals are prepared to provide life-saving care to fragile newborns.

NEONATAL RESUSCITATION PROGRAM

25 CLASSES

624 PARTICIPANTS

109 HOURS

\$29,752 IN COMMUNITY BENEFIT

READY, SET, LET'S GO CAMPING!

Akron Children's offers several annual summer camps for children and teens with various medical issues. Under the supervision of hospital staff, participants enjoy traditional camping activities, while making friends with other children who have similar conditions. For many of these children, attending summer camp would otherwise not have been possible because of their medical condition.



ALUMINUM CANS FOR BURN CHILDREN (ACBC) CAMP

ACBC Camp for burn survivors offers a variety of fun activities including swimming, field trips and the popular Fire Truck Day, featuring trucks and staff from local fire departments.

2 STAFF MEMBERS
16 CAMPERS

CAMP ED BEAR

This camp for children and teens with cancer and blood disorders gives patients the opportunity to enjoy ziplining, horseback riding, canoeing, swimming and many other activities.

60 STAFF MEMBERS
83 CAMPERS



FLYING HORSE FARMS - PULMONARY, ALLERGY, RHEUMATOLOGY AND CRANIOFACIAL CAMP

Flying Horse Farms is part of the world's largest network of camps for children with a variety of medical conditions, including those who have craniofacial or rheumatologic disorders, or require daily treatment for asthma. Campers participate in a ropes course and ziplining, as well as boating, swimming, fishing and archery.

6 STAFF MEMBERS
42 CAMPERS



DIABETES CAMP

Through our Diabetes Camps, children and teens with type 1 diabetes have fun and meet other patients, while hospital staff oversee their blood-sugar monitoring and medication. Activities include archery, arts and crafts, swimming, canoeing, horseback riding and rock wall climbing.

45 STAFF MEMBERS
125 CAMPERS



BRIDGES OUT OF POVERTY

Bridges Out of Poverty is a 4-hour training designed to foster a deeper understanding of the challenges and the strengths of our patients and their families living in generational poverty. Staff learned about principles for improving outcomes with individuals from generational poverty and how economic realities impact patterns of living.

17
CLASSES

310
EMPLOYEES
TRAINED



Dylan

Taryn



make a difference.

At Akron Children's, we are grateful for the generous support we receive from our community and strive to give back in a number of meaningful ways. Through our community involvement, we continuously advocate for children and families and help set the pace for building a stronger, healthier community.

GIVING BACK IN MEANINGFUL WAYS



COMMUNITY BOARDS

Employees at all levels of our organization serve on various local, state, national and international boards. This involvement allows us to be a voice for the children and families we serve, as we guide efforts to address the needs of our community.



307

BOARDS

89

EMPLOYEES



\$18,400

RAISED BY
HOSPITAL
EMPLOYEES

HARVEST FOR HUNGER FOOD DRIVE

Hunger in America is a serious problem that can be devastating to the growth and development of children. Harvest for Hunger, one of the nation's largest food and fund drive campaigns, is a coordinated effort that provides critical resources to local hunger relief organizations. Our employees donate food and organize fundraisers for local food banks, including raffles, bake sales, used book sales and a chili cook-off. One of the signature events is an American Idol-style singing competition.



3,375

POUNDS OF
FOOD DONATED

2,812

MEALS

20

TOTAL EMPLOYEE
VOLUNTEERS

16

SUMMIT COUNTY

4

MAHONING VALLEY

160

VOLUNTEER
HOURS

DAY OF ACTION/ DAY OF CARING

Each year, numerous employees serve as volunteers for the Summit County United Way Day of Action and the United Way of Youngstown and Mahoning Valley Day of Caring. In 2016, we assisted the Young Women's Christian Association (YWCA) of Youngstown in routine cleaning and organizing after an annual summer camp for kids. In Summit County, we were part of the Neighborhood Reborn Project that helps improve local neighborhoods. This included working alongside several homeowners in beautification projects ranging from weeding, planting flowers and edging to building a retaining wall and painting.

11

HOMES



EMPLOYEE FOUNDATION COMMUNITY DRIVE

Through the Employee Foundation Community Drive, our employees generously support charitable organizations that serve our friends and neighbors in need. The collective impact of our support touches hundreds of charities that are working to make a difference in our community.



\$219,879

PLEGGED

938

PLEGGES

355

CHARITABLE
AGENCIES

MEDWISH

Akron Children's is a supporter of MedWish International, a non-profit organization that saves lives and the environment by repurposing discarded medical supplies and equipment. These donations provide life-saving aid in developing countries where resources are often limited.



MEDICAL SUPPLY DONATIONS

NEARLY

\$1.4 million

SINCE 2014

\$380,617

DONATED IN 2016

AKRON READS

As tutors with Akron Reads, our employees donate their time and energy to help second graders who may be struggling with reading. Tutors work with students at King and Leggett Community Learning Centers to help improve their basic reading skills and foster a love of reading.

6

EMPLOYEE
TUTORS

72

HOURS
OF TUTORING

27 STUDENTS



Morgan

Max

GO!

and keep going.

Our community benefit activities align with our promise to treat every child, regardless of financial circumstance. Beyond our primary mission, we are fully engaged in activities to foster sustainable change in the communities we call home. Our outreach efforts target improving the health of children through prevention, treatment and research, increasing access to care and providing health and wellness education – all geared toward bettering the quality of life for children and their families.

Investing in Communities

\$7.7
million

Community programs and services

Health education, injury prevention and wellness initiatives to improve the health of children.

\$9.5
million

Health professional education

Programs to train professionals, residents, fellows, students, interns and nurses.

\$1.8
million

Research, advocacy and community partnerships

Pediatric research programs, advocacy programs and community-building activities, financial assistance and services given to other non-profit organizations and partners.

\$87.7
million

Unreimbursed Medicaid and uncompensated care

Unreimbursed Medicaid is the difference between the costs of providing care to Medicaid patients and the reimbursement received. Uncompensated care includes the costs of caring for patients whose families qualify for Ohio's Free Care program and our charity care program. It also includes bad debt, meaning the unreimbursed costs (not charges) for services that are billed, but are uncollectible.

Kaniyah



**2016
Total
Community
Benefit**
\$106.7 million

2014-2016 Total Community Benefit

	2014	2015	2016*
Community programs and services	\$7.1	\$7.6	\$7.7
Health professional education	\$8.8	\$11.4	\$9.5
Research, advocacy and community partnerships	\$1.3	\$1.5	\$1.8
Unreimbursed Medicaid and uncompensated care	\$79.3	\$86.8	\$87.7
TOTALS Dollars in millions	\$96.5	\$107.3	\$106.7

* Unaudited

Since 2010, Akron Children's Hospital's investment in community benefit has increased by 48 percent.

Thank you to our Community Benefit Delegates

who assist in community benefit reporting and data collection. Through their hard work, they help to ensure we are directing our efforts toward the biggest needs in our community.



Michele Adams
Neonatal Administration

Christine Auxter
Lab Administration

Mindy Aylward
Hematology-Oncology

Kym Baker
Neonatology –
Mahoning Valley

Patti Bauch
Public Relations

Carlotta Blanc
Adolescent Medicine

Lisa Boger-Klinginsmith
Trauma Services

Irene Boehlefeld
Hematology-Oncology

Joyce Brady
Nursing Education

Lisa Broerman
Diabetes and
Endocrinology

Emily Browning
Patient Experience
Innovation

Rebecca Bryant
Engineering –
Mahoning Valley

Debbie Cabral
Administration

Heather Cairns
Surgery Administration

Tracey Carkido
Administration –
Mahoning Valley

Nancy Carst
Palliative Care

Melody Case
Human Resources –
Mahoning Valley

Laura Cessna
Organizational Effectiveness

Amy Chand
Sports Medicine

Tammy Cox
Nursing Administration

Jodi Cracraft
Nursing Administration –
Mahoning Valley

Lee Cramer
Clinical Research
Administration

Julie Cunningham
Public Relations

Jamie Demain
Administration –
Mahoning Valley

Anna Desrosiers
Administration

Cindy Dietrich
Heart Center

Jennifer Dirker
Nursing Education

Anna Dusseau
NeuroDevelopmental
Science Center

Shirley Feaster
Administration

Jennifer Fitch
Palliative Care

Renee Flynn
Public Relations

Bonnie Folk
Emergency Administration

MaryAnn Forrester
Transport Services

Niki Gabor
Administration

McKenzie Gerzanics
Critical Care
Administration

Susan Good
Registration –
Mahoning Valley

Vicki Grosh
Allergy and Immunology

Susan Haddox
Administration

Becky Handley
Managed Care

Kathy Hanson
Critical Care
Administration

Charlene Hayes
Food Service and
Nutrition

Carolyn Hofmann
Organizational Effectiveness

Ellen Holodnak
Grants Administration

Courtney Hudson
External Affairs

Jennifer Huth
Plastic Surgery

Jenise Jimenez
Department of Pediatrics

Joani Johnson
Respiratory Care

Lisa Keleman
Heart Center –
Mahoning Valley

Kay Kirtley
Children's After Hours

Barbara Kovac-Cuckler
Austen Simulation Center

Brett Krejci
Occupational Therapy

Ed Lehnner
Material Management

Alex Lesak
External Affairs

Carrie Litten
Emergency Administration

Lisa Long
Palliative Care

Deborah Mayer
Maternal Fetal Medicine

Mary Ellen Michael
Neonatal Intensive Care
Unit – Mahoning Valley

Stew Miller
Transport Services

Andrea Mistovich
Child Advocacy Center –
Mahoning Valley

Mary Mondozi
Burn Center

Theresa Moore
Administration

Jill Morgan
Public Relations

Carolyn Muha
Developmental Pediatrics

Jan Mull
Medical/Surgical Unit

Pat O'Desky
Administration

Kelly Ott
Administration

Doug Palmer
Social Services

Abbey Parris
Interns and Residents

Montara Peavy
Austen Simulation Center

Debbie Pfahl
Psychiatry and
Psychology

Ann Pokelsek
Mitochondrial Medicine

Chanda Porter
Legal, Risk Management
and Compliance

Jeannie Raatz
Chaplaincy Services

Michelle Rich
Maternal Fetal Medicine

Pam Rich
School of Medical
Technology

Gloria Roy
Administration –
Mahoning Valley

Lisa Ruppert-Dies
Quality Services

Barbara Salai
Locust Pediatric Group

Marianne Sanders
Human Resources

Joanna Scarazzo
Administration –
Mahoning Valley

Mary Sebest
Neonatal Intensive Care
Unit – Mahoning Valley

Sharon Sheeler
Sports Medicine

Tammy Smith
Neonatology –
Mahoning Valley

Carmen Smith
Adolescent Medicine

Monica Smith
Neonatal Intensive
Care Unit

Meghan Smolk
Physical Therapy

Janet Sobnosky
Neonatology –
Mahoning Valley

Annie Sofran
Public Relations

Kari Solosky
Administration

Dana Stahleker
Center for Operations
Excellence

Maurie Testa
Administration –
Mahoning Valley

Patti Thorp
External Affairs

Patty Vitullo
Surgery –
Mahoning Valley

Kim Vorhies
Administration

Erica Wade
Expressive Therapy
Center



Suegene Wagner
Accounting

Michelle Weber
Nursing Administration

Chris Whitaker
Clinical Research
Administration

Michelle Wilson
Pre-Surgery
Preparation

Katrina Wolford
Interns and
Residents

Aubree Uhler
Speech Pathology

Christine Young
Nursing Administration

Christina Youngblood
Expressive Therapy
Center

Mary Lynne Zahler
Total Rewards

Kim Zolnier
Pediatric Unit –
Mahoning Valley



Emmett

2016 ACCREDITATION AND RECOGNITION

Akron Children's ranked in *U.S. News & World Report's* annual ranking of the Best Children's Hospitals for 2016-17 in the following pediatric specialties:

- Cancer
- Diabetes and Endocrinology
- Neurology and Neurosurgery
- Urology
- Neonatology
- Pulmonology

We achieved re-designation in the Magnet Recognition Program, which distinguishes hospitals with a commitment to nursing excellence and outstanding performance by the entire organization.

We were re-verified as a Level II Pediatric Trauma Center by the American College of Surgeons Committee on Trauma.

Our Transport Department was re-verified by the Commission on Accreditation for Medical Transport Systems, and is licensed by the Ohio Board of Emergency Medical, Fire and Transportation Services.

The laboratories on our Akron and Beeghly campuses and at St. Elizabeth Boardman Health Center received accreditation from the College of American Pathologists.

We received accreditation from the Accreditation Council for Graduate Medical Education.

Our outpatient services in behavioral health were certified by the Ohio Department of Mental Health and Addiction Services.

Our home medical equipment services were re-licensed and received a certificate of registration from the Ohio Respiratory Care Board.

We had successful Ohio Department of Health maternity licensure surveys in our Neonatal Intensive Care Unit at Summa Akron City Hospital and our special care nurseries on our Beeghly campus and Wooster Community Hospital.

Our radiology services in Hudson and on the Beeghly campus received a certificate of registration from the Ohio Department of Health.





Akron Children's Hospital

AKRONCHILDRENS.ORG