

Family Resource Center

The new Family Resource Center serves as a hub, a place where families can connect with various staff from Akron Children's and community organizations to access valuable resources and information. It is dedicated to strengthening families and nurturing brighter futures. The center is open Monday through Friday from 8 a.m. to 4:30 p.m. and can be reached at 330-543-9674.

Population Health: Our team empowers families with the knowledge and resources needed to improve their family's overall well-being. We help families coordinate complex medical and social needs, connect them to valuable resources, and provide health education.

Patient Family Library: A librarian will help families to better understand their child's health by providing reliable, easy-to-understand information. We provide materials written for adults, children, adolescents and speakers of other languages.

Patient Relations: We help families navigate through our hospital system, providing guidance, and often exercise reflective listening as parents voice their concerns at difficult times.

Translation and Language Access Services: We provide interpreting services for our non-English speaking families, as well as those who are visually or hearing impaired.

Safety Center: Eligible families referred to the safety center may receive safety education and resources such as car seats, portable cribs or other items.

Business Center: We offer computers, printers and internet access to help keep you connected to your workplace during your child's stay at the hospital. Call the Family Resource Center at 330-543-9674 or stop in to schedule time in our Business Center.

Computer Access: If you need to check your personal email or schedule an appointment for your child, call 330-543-9674 or stop by the Family Resource Center to schedule time to use one of our computers. There also is a charging station to recharge devices.

Summit County Department of Job & Family

Services (SCDJFS): SCDJFS case managers can assist Summit County clients with applying for or renewing:

- Childcare assistance
- Medicaid (medical assistance)
- SNAP (food assistance)
- TANF (temporary cash assistance for income eligible families)



Department of Job and Family Services

Summit County Public Health WIC Clinic (opening late

May 2024): WIC serves income eligible pregnant women, women who just had a baby, breastfeeding women and infants and children up to the age of 5 years old. Participants are provided:

- Supplemental food and formula on a WIC EBT card to use at approved WIC vendors
- Nutrition counseling and education with a dietitian
- Periodic growth and hemoglobin checks
- Breastfeeding support through a peer program
- Referrals to community partners and services



This institution is an equal opportunity provider.

United Way of Summit & Medina Counties: Staff can help families with:

- Free financial counseling
- Reducing debt
- Increasing credit scores
- Imagination Library
- Tax preparation – coming in 2025

