

Quick Care, Urgent Care or ER: Where to Go?



These are general guidelines to help parents make health care decisions for their children.

Injury/Illness	Quick Care Online For common issues, virtual visits by mobile phone or computer	Quick Care For basic medical care when your child's doctor isn't available	Urgent Care For injuries and illnesses that aren't life-threatening	Emergency For severe injuries and illness that could threaten life or limb
Abscess/boil (<i>dime-sized</i>)			●	
Abscess/boil (<i>large</i>)				●
Allergic reaction (<i>rash only</i>)			●	
Allergic reaction (<i>trouble breathing or swallowing</i>)				●
Allergies	●	●	●	
Asthma attack (<i>minor</i>)			●	
Asthma attack (<i>major</i>)				●
Bleeding that won't stop				●
Broken bone (<i>skin intact, fear of break</i>)			●	
Broken bone (<i>obvious break</i>)				●
Burn (<i>minor/sunburn</i>)	●	●	●	
Burn (<i>major</i>)				●
Cast problems (<i>wet or soiled</i>)				●
Colds	●	●	●	
Cough/congestion	●	●	●	
Cut (<i>minor, not deep</i>)		●	●	
Cut (<i>moderate or severe, requiring stitches</i>)				●
Dehydration				●
Diarrhea (<i>mild</i>)	●	●	●	
Dizziness			●	
Earache/ear infection		●	●	
Eye redness/drainage/itching	●	●	●	
Fainting				●
Fever (<i>child 3 months or older</i>)	●	●	●	
Fever (<i>child under 3 months</i>)				●
Flu-like symptoms (<i>mild</i>)	●	●	●	
Headache (<i>without nausea, vomiting or vision changes</i>)		●	●	
Headache (<i>migraine</i>)				●
Head injury (<i>minor, no loss of consciousness</i>)			●	
Head injury (<i>severe</i>)				●
Insect bite/sting or minor dog bite	●	●	●	
Nausea		●	●	
Pain upon urination		●	●	
Physicals (<i>sports or work only</i>)		●		
Physicals (<i>summer, sports only</i>)			●	
Pneumonia				●
Poisoning				●
Rash	●	●	●	
Rash (<i>with purple spots or bruising</i>)				●
Seizure				●
Shock				●
Sore throat	●	●	●	
Splinter or tick removal			●	
Sprain or strain			●	
Stitches (<i>simple, small cuts</i>)*			●	
Stitches (<i>deep, long, continues to bleed</i>)				●
Stomach pain (<i>minor</i>)		●	●	
Stomach pain (<i>severe</i>)				●
Swallowed object				●
Trouble breathing				●
Urinary tract infection (<i>potty-trained child, fever <103 degrees</i>)		●	●	
Vomiting (<i>mild</i>)	●	●	●	

*Any wound will be assessed in urgent care, but patients may be referred to the emergency room if the wound is more complicated.

Where should we go?

Contact your doctor first.

We encourage you to contact your child's primary care provider whenever possible for the conditions treated in Quick Care and Urgent Care. For emergencies, call 911 or go to the nearest emergency room.

Quick Care Online

<https://quickcareonline.akronchildrens.org>

Quick Care

Mahoning Valley

Beeghly Campus
6505 Market St.
Building A.
Boardman, OH 44512
Informational Line:
330-746-8566

Urgent Care

Boston Heights

328 E. Hines Hill Road
Boston Heights, OH 44236
330-342-5437

Mansfield

1029 S. Trimble Road
Mansfield, OH 44906
419-521-2950

Montrose

4125 Medina Road
Akron, OH 44333
330-665-8174

Warren

5000 E. Market St., Suite 29
Warren, OH 44484
330-856-8020

Emergency Departments

Akron

177 W. Exchange St.
Akron, OH 44302
330-543-3000

Boardman

Beeghly Campus
6505 Market St.
Boardman, OH 44512
330-746-9200



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