Quick Care, Urgent Care or ER: Where to Go?

These are general guidelines to help you make health care decisions. If your child’s condition is listed in multiple boxes below, choose the option that is most convenient for you.

**Quick Care Online**
For common issues, virtual visits by mobile device or computer

- Allergies
- Cold and cough symptoms
- Diarrhea
- Insect bite
- Pink eye
- Rash
- Sore throat
- Stuffy nose
- Vomiting

**Urgent Care**
For injuries and illnesses that aren’t life-threatening

- Allergic reaction – rash
- Allergies
- Asthma attack – minor
- Broken bone – skin intact, fear of break
- Burn – minor/sunburn
- Colds, cough or congestion
- Cuts – small, treated with surgical glue or a few stitches*
- Diarrhea or vomiting
- Dizziness
- Earache/ear infection
- Eye redness/drainage/itching
- Fever – child 3 months or older
- Flu
- Headache – no nausea, vomiting or vision changes
- Insect bites/stings or minor dog bite
- Nausea
- Pain upon urination
- Physicals – sports or work
- Rashes/skin infections
- Sore throat
- Stomach pain – minor
- Urinary tract infection – in potty-trained child, fever less than 103 degrees

**Emergency**
For severe injuries and illness that could threaten life or limb

- Allergic reaction – trouble breathing or swallowing, facial swelling
- Asthma attack – major
- Bleeding that won’t stop
- Broken bone – obvious break
- Burn – major
- Cast problems – wet or soiled
- Cuts – deep, long cuts that continue to bleed – or large boils
- Dehydration
- Fever – child under 3 months
- Head injury – severe
- Migraine headache
- Pneumonia
- Poisoning or swallowed object
- Rash with purple spots or bruising
- Seizure, shock or fainting
- Stomach pain – severe
- Trouble breathing or swallowing

*Patients may be referred to the ER depending on the cut’s size and location.
Where should we go?

Contact your doctor first.
We encourage you to contact your child’s primary care provider whenever possible for the conditions treated in Quick Care and Urgent Care. For emergencies, call 911 or go to the nearest emergency room.

**Quick Care Online**
akronchildrens.org/
quickcareonline

**Quick Care**

Mahoning Valley
6505 Market St.
Building A
Boardman, OH 44512
Informational Line:
330-746-8566

**Austintown**
5480 Norquest Blvd.
Austintown, Ohio 44515
Informational Line:
330-779-0545

**Portage Health Center**
2497 State Route 59
Ravenna, OH 44266
Informational Line:
330-677-8777

**Urgent Care**

Boston Heights
328 E. Hines Hill Road
Boston Heights, OH 44236
330-342-5437

Mansfield
1029 S. Trimble Road
Mansfield, OH 44906
419-521-2950

Montrose
4125 Medina Road
Akron, OH 44333
330-665-8174

**Warren**
5000 E. Market St.,
Suite 29
Warren, OH 44484
330-856-8020

**Emergency Room**

Akron
177 W. Exchange St.
Akron, OH 44302
330-543-3000

Boardman
Beeghly Campus
6505 Market St.
Boardman, OH 44512
330-746-9200