

Where to go for care



These are general guidelines to help you make health care decisions. If your child's primary care office is closed or full, get care for minor illness and injury with Quick Care Online, in-person Quick Care or Urgent Care. For emergencies, call 911 or go to the nearest ER.

Quick Care Online®

Virtual visits for common issues

- Allergies
- Cold and flu
- Cough
- Diarrhea
- Insect bite
- Nausea
- Pink eye
- Rash
- Sinus
- Sore throat

Urgent Care

For injuries and illnesses that aren't life-threatening

- Allergic reaction – rash
- Allergies
- Asthma attack – minor
- Broken bone – skin intact, fear of break
- Burn – minor/sunburn
- Colds, cough or congestion
- Cuts – small, treated with surgical glue or a few stitches*
- Diarrhea
- Dizziness
- Earache/ear infection
- Eye redness/drainage/itching
- Fever – child 3 months or older
- Flu
- Headache – no nausea, vomiting or vision changes
- Head injury – child remains conscious
- Insect bite/sting or minor dog bite
- Nausea or vomiting
- Pain upon urination
- Physicals – summer, sports only
- Rash
- Sore throat
- Splinter or tick removal
- Sprain or strain
- Stomach pain – minor
- Urinary tract infection

Quick Care

In-person care for minor illnesses or injuries

- Allergies
- Burns/sunburn – minor
- Cold
- Cough/congestion/upper respiratory infection
- Cuts – small, minor
- Diarrhea
- Ear infections/earaches
- Eye redness/drainage/itching
- Fever – child 3 months or older
- Flu
- Headache – no nausea, vomiting or vision changes
- Insect bites/stings or minor dog bite
- Nausea or vomiting
- Pain upon urination
- Physicals – sports or work
- Rashes/skin infections
- Sore throat
- Stomach pain – minor
- Urinary tract infection – in potty-trained child, fever less than 103 degrees

Emergency

For severe injuries and illness that could threaten life or limb

- Allergic reaction – trouble breathing or swallowing, facial swelling
- Asthma attack – major
- Bleeding that won't stop
- Broken bone – obvious break
- Burn – major
- Cast problems – wet or soiled
- Cuts – deep, long cuts that continue to bleed – or large boils
- Dehydration
- Fever – child under 3 months
- Head injury – severe
- Migraine headache
- Pneumonia
- Poisoning or swallowed object
- Rash with purple spots or bruising
- Seizure, shock or fainting
- Stomach pain – severe
- Trouble breathing or swallowing

*Patients may be referred to the ER depending on the cut's size and location.

Where to go for care

Quick Care Online

akronchildrens.org/quickcareonline

These virtual visits are available 365 days a year, using a mobile device or computer.

Quick Care

Boardman

6505 Market St.
Building A
Boardman, OH 44512
Informational Line:
330-746-8566

Austintown

5480 Norquest Blvd.
Austintown, OH 44515
Informational Line:
330-779-0545

Portage Health Center

2497 State Route 59
Ravenna, OH 44266
Informational Line:
330-677-8777

Visit akronchildrens.org/appointments to schedule a Quick Care appointment.

Urgent Care

Boston Heights

328 E. Hines Hill Road
Boston Heights, OH 44236
330-342-5437

Mansfield

1029 S. Trimble Road
Mansfield, OH 44906
419-521-2950

Montrose

4125 Medina Road
Akron, OH 44333
330-665-8174

Warren

5000 E. Market St.
Suite 29
Warren, OH 44484
330-856-8020

Emergency Room

Akron

177 W. Exchange St.
Akron, OH 44302
330-543-3000

Boardman

6505 Market St.
Boardman, OH 44512
330-746-9200



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